

Animal Ark Animal Hospital Deposit Policy

For all the following services a client must provide a non-refundable deposit as described with full understanding that this deposit will be forfeit if the policy is not adhered to. This policy is non-negotiable.

New Client: \$79 deposit which is non-refundable should the client cancel less than 24 business hours prior to the scheduled appointment time.

Elective Surgery (Spay, Neuter, Mass Removal, Etc.): \$100 deposit which is non-refundable should the client cancel less than 48 business hours* prior to the scheduled appointment time.

Dentistry/Dental Surgery: \$100 deposit which is non-refundable should the client cancel less than 48 business hours* prior to the scheduled appointment time.

Tennessee Veterinary Surgical Services: \$500 deposit which is non-refundable should the client cancel less than 48 *business hours prior to the scheduled appointment time.

Infinity Ultrasound Procedures: \$100 deposit which is non-refundable should the client cancel less than 48 *business hours prior to the scheduled appointment time.

*Business Hours will not include hours we are closed, which may include, but are not limited to, holidays. Weekend hours are not considered business hours.

This policy is non-negotiable as Animal Ark Animal Hospital is liable for the appointment fees associated with the specialist regardless of whether the appointment is attended. Also note, that should you forfeit your deposit with the specialist they WILL NOT accept your pet as a patient in the future.

Signed _____

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Animal Ark Animal Hospital L.L.C.
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